Tiange Zhou

UI/UX Designer - Customer Centered

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https://tiangezhou.wixsite.com/home

EDUCATION

Carnegie Mellon University

Pittsburgh, PA

Master of Entertainment Technology

Expected May 2023

- Coursework: Building Virtual world, Visual Story, Improvisational Acting

Drexel University

Philadelphia, PA

Septermber 2016 to June 2021

Bachelor of Science

- Major: Marketing

- Minor: Interactive Digital Media & Psychology

- Cumulative GPA: 3.59/4.00

SKILLS

- Software: Figma, Adobe InDesign, Experience Design, Illustrator, Photoshop, After Effects, Premiere Pro, Audition; Flinto, Sketch, FL Studio, Audacity, Visual Studio, Microsoft Excel, Word, PowerPoint, CRM system (LexisNexis, InterAction)

- Language: Chinese (Native Speaker), English (fluent)
- Programming: HTML, CSS, JavaScript

PROJECTS

Building Virtual Worlds (UX Designer, Sound Designer, Producer, Artist)

Pittsburgh, PA

Designer

September 2021 to December 2021

- Developed the game mechanism with team members to create enjoyable interaction and great user experience by analyzing user behavior based on feedback.
- Collaborated with sound designer, programmer, and 2D, 3D artists through the pipeline of game development in two weeks.
- Coordinated and tracked tasks and assigned tasks to team members based on the priority of the project.

Doctor & Patient Relationship (UI/UX Designer)

Philadelphia, PA

Service Application Design

February 2020 to April 2020

- Constructed two surveys for doctors and patients to analyze experiences from both sides in order to understand the possible miscommunications between the groups.
- Designed and developed an application based on users' feedback by Adobe XD, Illustrator, and Photoshop.
- Implemented the visualization of feelings on a downloadable web app using HTML, CSS, and basic JavaScript.

EXPERIENCES

Duane Morris Philadelphia, PA

Marketing and Business Development Team Assistant

September 2018 to March 2019

- Composed and edited the production of pitches, proposals, and presentations for managers to improve efficiency.
- Organized and maintained the firmwide experience database for better visual experiences.
- Managed over a thousand records in the database, and built tombstones for corporate deals for managing tasks in 6 months.

Life Degree Society (Customer Researcher)

Philadelphia, PA

Social Media Coordinator

September 2017 to March 2018

- Improved company awareness and user experience in the communities by researching and analyzing customer behaviors.
- Authored and designed over 500 posts to promote company brand awareness within 6 months.
- Conducted research on social media marketing for new trends, platforms, and strategies to increase potential customers.

ACTIVITIES

PennEnchord Acappella

Philadelphia, PA

Social Media Coordinator & Marketing Manager

February 2017 to June 2021

- Analyzed customer demands and created around 50 themed social media posts to attract audiences.
- Directed and edited video based on concert theme and sponsor's demand to give audiences a better experience during the concert.
- Designed Acappella version video base on the visual performance and emotion of the song.